



**Microsoft**

**MB5-199**

*Retail Management system Store Operations*

- C. Quantity on hand is increased by the number of units returned while quantity committed is decreased
- D. Quantity on hand is increased by the number of units returned while quantity committed is not affected.

**Answer:** D

**QUESTION:** 176

If an item is placed on back order, how are the quantity on hand, quantity committed, and quantity available values affected?

- A. Quantity on hand is decreased by one, quantity committed is increased by one, quantity available is decreased by one.
- B. Quantity on hand is decreased by one, quantity committed and quantity available are not changed.
- C. Quantity on hand, quantity committed, and quantity available are all decreased by one.
- D. Quantity on hand is not changed, quantity committed is increased by one, quantity available is decreased by one.

**Answer:** D

**QUESTION:** 177

Which report gives a summary of all Z reports since the last time this report was run?

- A. X Report
- B. Z Report
- C. ZZ Report
- D. Blind Close

**Answer:** C

**QUESTION:** 178

Which report closes the current POS batch?

- A. X Report
- B. Y Report
- C. Z Report
- D. None of the above

**Answer:** C

**QUESTION:** 179

Which of the following transactions allows the customer to make a deposit?

- A. Work Order
- B. Layaway

- C. Void
- D. Return

**Answer:** A, B

**QUESTION:** 180

In order for the Z report to balance (i.e. Over/Short is \$0.00), what processes must be completed prior to printing the Z report?

- A. Run an ZZ-Report
- B. Enter Closing Amounts
- C. Enter Opening Amounts
- D. Perform a Blind Close Out

**Answer:** B, C

**QUESTION:** 181

Which device should you configure if you wish to maintain an electronic copy of each customer's signature?

- A. Bump Bar
- B. Net Display
- C. Scanner
- D. Signature Capture

**Answer:** D

**QUESTION:** 182

A customer has offered their VISA as payment for the sale. You tender the sale and swipe the card. The following message is displayed at the POS: "Validation Error 323: An invalid credit card number was detected." What is most likely the problem?

- A. The "Perform verification via EDC" option has not been marked on this tender.
- B. You have not properly configured the Electronic Draft Capture (EDC) options in Store Operations Administrator.
- C. The magnetic stripe on the customer's card is unreadable.
- D. You have selected a credit card tender type which has a Validation Mask configured to accept the American Express card.

**Answer:** D

**QUESTION:** 183

How should you configure Store Operations to allow a cashier access to Store Operations Manager?

- A. Mark the "Manager Rights" Cashier Right for the appropriate user.

- B. Set the cashier's security level to 0.
- C. Set the cashier's security level to 1.
- D. Grant Read access to the login window.

**Answer:** A

**QUESTION:** 184

You have noticed one of the cashiers has been performing more sales returns than expected so you have modified the Detailed Sales active report to track only the return transactions and the return reason code by that cashier. What should you do to save this report to retrieve it later?

- A. Select to Memorize the report in the Active Report window.
- B. Create the report in the Memorize Reports window and save it.
- C. You must modify the XML file for the report.
- D. Nothing; you cannot save changes to an active report.

**Answer:** A

**QUESTION:** 185

Which transaction type best satisfies the requirements if your store has insufficient quantity of an item a customer would like to purchase?

- A. Work Order
- B. Back Order
- C. Quote
- D. Return

**Answer:** B

**QUESTION:** 186

How is the quantity of an item affected if a transaction is placed on hold?

- A. Quantity on hand is reduced by the number of units on hold. No other quantities are affected.
- B. Quantity on hand is not affected but the quantity committed is reduced by the number of units on hold.
- C. Quantity is not affected by a transaction that is on hold.
- D. Offline inventory is increased by the number of units on hold.

**Answer:** C

**QUESTION:** 187

Which Store Operations Administrator operation changes an Retail Management System database from Latin1\_General\_BIN to SQL\_Latin1\_General\_CP1\_CI\_AS?

- A. Reindex
- B. Change Collation
- C. Upgrade
- D. Check

**Answer:** B

**QUESTION:** 188

In Store Operations POS, you select Journal to view an electronic copy of the last transaction's receipt, but nothing is displayed. What should you configure to view the journals?

- A. Configure the OPOS Device Name in Register Properties.
- B. Mark the "Print no sale receipt" in Store Operations Configuration.
- C. Mark the "Journal receipts from this printer" option in Register Properties.
- D. Mark the "Save receipts to the database" Configuration Option.

**Answer:** C

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