



**Microsoft**

**MB5-198**

*Retail Management system Headquarters*

**Answer:** B

**QUESTION:** 138

What worksheet function controls the date and time a worksheet is available for processing?

- A. From Date/Time
- B. Effective Date/Time
- C. Processed Date/Time
- D. None of the above

**Answer:** B

**QUESTION:** 139

Which of the following worksheet series make changes to dynamic data at the store?

- A. 201-210
- B. 301-320
- C. 401 -402
- D. All of the above

**Answer:** B

**QUESTION:** 140

In a multi-store enterprise, which of the following is NOT considered Centrally Maintained Data?

- A. Departments and Categories
- B. Tender Types
- C. Sales Transactions
- D. Item Taxes

**Answer:** C

**QUESTION:** 141

Which worksheet is automatically created after defining a new store in Headquarters?

- A. Worksheet Style 51: Execute SQL Command
- B. Worksheet Style 101: Synchronize Store Database
- C. Worksheet Style 206: Update Inventory - Suppliers
- D. Worksheet Style 401: Request Data Upload

**Answer:** B

**QUESTION:** 142

Your enterprise maintains local customers only (no global customers). A customer has called the head office to dispute a bill. You determine the customer was overcharged. How should you make the adjustment to the customer's account?

- A. Enter Maintenance Mode and adjust the customer's account. Then issue worksheet Style 350: Download Global Account Adjustments.
- B. Enter Maintenance Mode and adjust the customer's account. The adjustment will be downloaded when the head office issues worksheet 401: Request Data Upload or on the next scheduled connection.
- C. Perform the account adjustment at the appropriate store. Then issue worksheet Style 51: Execute SQL Command.
- D. Perform the account adjustment at the appropriate store. The adjustment will be uploaded when the head office issues worksheet 401: Request Data Upload or on the next scheduled connection.

**Answer:** D

**QUESTION:** 143

After making a debit or credit adjustment to a global customer's account receivable in HQ Manager, what must take place for the store to receive this adjustment?

- A. Nothing. The normal 401 Data Upload will send the adjustments automatically
- B. A Worksheet Style 350 must be approved and processed
- C. Adjustments made at HQ cannot be sent to individual stores
- D. None of the above

**Answer:** B

**QUESTION:** 144

Which worksheet is automatically processed each time there is a scheduled connection?

- A. Style 51: Execute SQL Command
- B. Style 101: Synchronize Store Database
- C. Style 260: Download Items
- D. Style 401: Request Data Upload

**Answer:** D

**QUESTION:** 145

Which of the following records are not uploaded from the store database to the Headquarters database?

- A. Newly created global customer records
- B. Newly created item records
- C. New sales transactions
- D. Inter-Store Transfers

**Answer:** B

**QUESTION:** 146

What must be true for a Global Customer to be uploaded to Headquarters that has been created at the store?

- A. The store has enabled Global Customers in Manager's Configuration Options window
- B. The store has created the customer with the "global/enterprise customer" option marked in then Customer Properties window
- C. The store has checked the "New customers default as Global" checkbox in Manager's Configuration Options window
- D. The store processes a 401: Data Upload

**Answer:** A, B, D

**QUESTION:** 147

Which can you edit within Headquarters Manager?

- A. Cashiers
- B. Sales Representatives
- C. Global Customers

D. Local Customers

**Answer:** C

**QUESTION:** 148

You wish to compare the on-hand and committed quantities found at each store with the quantities computed at Headquarters. Which worksheet should you run to upload these quantities from the store?

- A. Style 51: Execute SQL Command
- B. Style 101: Synchronize Store Database
- C. Style 260: Download Items
- D. Style 501: Request a Full Item Count

**Answer:** D

**QUESTION:** 149

Where is each store's Connection Schedule defined and managed?

- A. In HQ Manager, Admin I Stores I Properties
- B. In HQ Manager, File I Configuration
- C. In the HQ Client, File I Configuration
- D. In Store Ops Manager, File I Configuration

**Answer:** A

**QUESTION:** 150

In a multi-store enterprise, which of the following is NOT considered Store Specific data?

- A. Net Display Channels
- B. Security Settings
- C. Register Configurations
- D. Shipping Carriers

**Answer:** D

**QUESTION: 151**

Of the following types of Centrally Maintained Data, which data type can be added at a store, and then eventually downloaded to the other stores via Headquarters?

- A. Cashiers
- B. Sales Representatives
- C. Items
- D. Global Customers

**Answer: D**

**QUESTION: 152**

What should you do to make changes to the Headquarters database without using worksheets?

- A. Update the database using Transact-SQL (TSQL) statements
- B. Set the appropriate configuration option in Headquarters Manager
- C. Enter Maintenance Mode in Headquarters Manager
- D. None of the above. You cannot make changes to a Headquarters database without using worksheets

**Answer: C**

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