



Microsoft

MB-200 Exam

Microsoft Power Platform + Dynamics 365 Core Exam

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Version: 16.0

Question: 1

You need to set up annual surveys.
What should you do?

- A. Enable Voice of the Customer.
- B. Use dialogs.
- C. Enable Customer Insights.
- D. Install a custom workflow solution.

Answer: A

Explanation:

References:

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/voice-of-customer/design-basic-survey>

Question: 2

You need to ensure that attendance records contain the proper default values.
What should you do?

- A. a workflow
- B. a field mapping
- C. a business process flow
- D. a business rule

Answer: B

Question: 3

DRAG DROP

You need to prompt the caseworker when populating the allergies field.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

| Actions | Answer Area |
|---------------------------------------------------|-------------|
| Add a condition. | |
| Display an error message. | |
| Set a default value for the field. | |
| Configure the Lock/Unlock option. | |
| Set the Business Required option to true . | |
| Set the text field visibility to true . | |
| Add a recommendation. | |

Answer:

- Add a condition
- Set Text field visibility to true
- Set the Business required to true

Question: 4

You need to move changes to the production environment.
What should you do?

- A. Import an unmanaged solution with a default publisher.
- B. Import a managed solution with a default publisher.
- C. Import a managed solution with a custom publisher.
- D. Import an unmanaged solution with a custom publisher.

Answer: C

Question: 5

HOTSPOT

You need to ensure that a child's information is available to their childcare worker.

What should you do with the child's information when a child turns seven? To answer, select the

appropriate actions in the answer area.

NOTE: Each correct selection is worth one point.

Information

Action

Child's record

| |
|---------------------|
| ▼ |
| Reassign |
| Share |
| Merge |
| Create Relationship |

Child's medication records

| |
|--------------------|
| ▼ |
| Cascade Active |
| Cascade All |
| Cascade None |
| Cascade User-Owned |

Answer:

Information

Action

Child's record

| |
|---------------------|
| ▼ |
| Reassign |
| Share |
| Merge |
| Create Relationship |

Child's medication records

| |
|--------------------|
| ▼ |
| Cascade Active |
| Cascade All |
| Cascade None |
| Cascade User-Owned |

Question: 6

DRAG DROP

You need to configure text messaging.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

NOTE: More than one order of answer choice is correct. You will receive credit for any of the correct orders you select.

Actions

Create a schedule trigger.

Send SMS by using a built-in connector.

Create a wait condition.

Send SMS by using an external connector.

Enable change tracking on the attendance record entity.

Enable change tracking for the child entity.

Answer Area

| |
|--|
| |
| |
| |

Answer Area

Enable change tracking on the attendance record entity.

Create a schedule trigger.

Send SMS by using a built-in connector.

Answer:

Question: 7

You need to make the Child Attendance report available.
What should you do?

- A. Transfer the Child Attendance report by using a third-party tool.
- B. Open the Child Attendance report from the sandbox and change the data source to production.

- C. Add attendance log to the related record types.
- D. Add the report to a solution and export the solution. Next, import the exported solution into production.

Answer: D

Question: 8

You need to ensure that new childcare workers can use Dynamics 365 within Microsoft Outlook. What should you do?

- A. Push the Dynamics 365 App for Outlook to childcare workers.
- B. Push the Dynamics 365 for Outlook to childcare workers.
- C. Have the childcare worker deploy Dynamics 365 App for Outlook.
- D. Have the childcare worker install the Dynamics add-in from Outlook.

Answer: A

Question: 9

DRAG DROP

You need to configure check-in steps for the front desk agents.

Which components should you configure? To answer, drag the appropriate components to the correct requirements. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

| Components | Requirement | Component |
|-----------------------|-------------------------------------------------|-----------|
| Business rule | Determine steps visible for each type of agent. | Component |
| Role security | Modify the Number of Guests field. | Component |
| Field properties | | |
| Business process flow | | |

Answer:

| Requirement | Component |
|-------------------------------------------------|---------------|
| Determine steps visible for each type of agent. | Role security |
| Modify the Number of Guests field. | Business rule |

Question: 10

You need to assist the support worker's effort to attach a field trip form to Elizabeth's record. What should you do?

- A. Update the SharePoint GUID.
- B. Upload the document under the child's new name in Dynamics 365.
- C. Upload the document to a manually created SharePoint location under the new name in Dynamics.
- D. Update the SharePoint record name.

Answer: A

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