



IBM

M2110-233

IBM Social Business Solution Sales Mastery Test v1

QUESTION: 50

Which solution is best for capturing streamed data from reports?

- A. IBM Content Manager
- B. IBM FileNet Content Manager
- C. IBM Content Manager OnDemand
- D. IBM eDiscovery

Answer: C

Reference:

<http://www-01.ibm.com/software/data/ondemand/400/>

QUESTION: 51

Which of the following is NOT a benefit of becoming a Social Business?

- A. Enabling a more effective work force.
- B. Attending fewer meetings.
- C. Deepening relationships with customers.
- D. Generating new ideas faster.

Answer: D

Reference:

<http://www-01.ibm.com/software/collaboration/social/business/>

QUESTION: 52

How is workload managed in a Portal 7 cluster?

- A. Portal 7 evenly distributes workload among clustered servers.
- B. Virtual portal clusters must all be configured identically.
- C. Virtual Farms.
- D. Virtual portal clusters can have workload evenly divided among all cluster members or workload may be divided to go to specific cluster members.

Answer: A

Reference:

http://infolib.lotus.com/resources/portal/7.0.0/doc/en_us/pt700abd001/html_wrapper.html
(topic: server topologies, second last line)

QUESTION: 53

Tight integration between Lotus Connections and Lotus Quickr enables users to grow a Lotus Connections activity into a Lotus Quickr _____.

- A. Template
- B. Web page
- C. Place
- D. Subscription

Answer: C

Reference:

<http://www.ibm.com/developerworks/lotus/library/connections-integrating/>

QUESTION: 54

The Connections Plugin for Lotus Notes, Widget for Microsoft Sharepoint, and Portlets for WebSphere Portal V7 are all

- A. located on the Connections installation media
- B. only available through your IBM Software Representative
- C. available for download from <https://greenhouse.lotus.com/catalog/>
- D. separate part numbers with their own license costs

Answer: C

QUESTION: 55

Social networking accounts for of all online time.

- A. 5%
- B. 22%
- C. 50%
- D. 66%

Answer: B

Reference:

<http://blog.nielsen.com/nielsenwire/global/social-media-accounts-for-22-percent-of-time-online/>

QUESTION: 56

Which of the following statements about Quickr is NOT true?

- A. Quickr provides basic workflow for notification and approval.
- B. Quickr leverages the strengths of the IBM application platforms – Domino and WebSphere Portal.
- C. Quickr users can only create Places if they have administration rights to the server.
- D. Quickr out of box includes a Template to create a Standard Place.

Answer: C

Reference:

<https://www-304.ibm.com/support/docview.wss?uid=swg21429482>

QUESTION: 57

What type of relationships do social businesses cultivate among customers, employees, and partners?

- A. Hierarchical
- B. Friendly
- C. Trusted
- D. Flexible

Answer: C

Reference:

<http://www.redbooks.ibm.com/redpapers/pdfs/redp4746.pdf> (page 3)

QUESTION: 58

According to analysts, what percent of managers say they use the wrong information at least once a week?

- A. 17%
- B. 25%
- C. 42%
- D. 65%

Answer: C

Reference:

http://newsroom.accenture.com/article_display.cfm?article_id=4484 (4th paragraph)

QUESTION: 59

Discussion Forums in Connections 3 can be created where?

- A. In your own Profile.
- B. Only in Communities.
- C. As part of an Activity.
- D. Standalone and inside Communities.

Answer: A

Reference:

http://infolib.lotus.com/resources/connections/3.0.0/doc/lc300abd001/en_us/html_wrapper.html

QUESTION: 60

An organization's journey toward becoming a social business begins with the alignment of what?

- A. Organizational goals and culture.
- B. Executive goals and labor contracts.
- C. Employee compensation model and customer satisfaction.
- D. Marketing message and employee networking.

Answer: A

Reference:

<ftp://public.dhe.ibm.com/common/ssi/ecm/en/gbd03109usen/GBD03109USEN.PDF> (first page)

QUESTION: 61

What is a documented benefit of a personalized web experience?

- A. Lower initial cost to develop.
- B. Increased conversion rate, increased engagement, broader audience.
- C. Decreased complexity for users.
- D. Increased viewership driven by product giveaways.

Answer: B

Reference:

<http://www-01.ibm.com/software/info/customerexperience/>

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