Huawei

H19-304 Exam

Huawei Certified Pre-sales Associate-Unified Communications Exam

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Version: 7.0

Question: 1

What external call methods does Huawei support? () (multiple choices in this question)

A. Preview automatic outbound call
B. Predictive automatic outbound call
C. Pre-occupied automatic outbound call
D. Agents call out manually

Answer: ABCD

Question: 2

Huawei systems can integrate third-party TTS and ASR systems to provide customers with a smarter service experience. Which interface Huawei uses to connect with third-party TTS/ASR systems. ()

A. MRCP
B. MGCP
C. H.248
D. SIP

Answer: A

Question: 3

What services can be configured on the personal business self-service portal? () (multiple choices in this question)

A. Automatic callback number
B. Number analysis configuration
C. Do not disturb business
D. Conference management

Answer: AC

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Question: 4

When the eSpace Desktop is added to an MCU video conference as a video terminal, the number of video streams obtained by the eSpace Desktop from the MCU is: ()

A. 1 road
B. 2 road
C. 4 road
D. Same number of participants

Answer: A

Question: 5

The U2990 supports smooth expansion. It supports up to several frames of cascading? ()

A. 3
B. 7
C. 8
D. 6

Answer: B

Question: 6

What type of video file can I record as a video?()

A. 3GP/AVI
B. MP4/m4v
C. mpg/mpe
D. rm/rmvb

Answer: A

Question: 7

Which of the following models of IP phones supports video functions ()

A. eSpace 7850
B. eSpace 7910
C. eSpace 7950
D. eSpace 8950

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Answer: D

Question: 8

eSpace Mobile HD only supports iPad

A. TRUE
B. FALSE

Answer: B

Question: 9

The multimedia conferencing capabilities of the eSpace UC solution include: () (multiple choices in this question)

A. Desktop sharing
B. Whiteboard sharing
C. Program sharing
D. Document sharing

Answer: ABCD

Question: 10

Highlights of Huawei eSpace unified communications solution do not include ()

A. Built-in high-capacity voice conference
B. Green seats
C. Bandwidth adaptive HD voice
D. End-to-end security

Answer: B

Question: 11

Using the Huawei HPS outbound call activity management system, administrators can configure multiple skill queues to serve an outbound call activity, and can define corresponding rules to assign specific calls to specific skill queues, such as queues older than 30 years old. 1 service, age less than 30 years old served by Queue 2.
Administrators can also be configured in random mode, and the system randomly assigns calls to the appropriate skill queue. ()

A. TRUE
B. FALSE

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Answer: B

Question: 12

The enterprise switchboard business is the console service, but the name is different and the content provided is exactly the same. ()

A. TRUE
B. FALSE

Answer: B

Question: 13

Which of the following functions does eSpace Mobile support () (multiple choices in this question)

A. VOIP&CTD
B. Video call
C. Data conference
D. IM

Answer: ABCD

Question: 14

In the UC solution, which network element provides the site resources for the voice conference? ()

A. U1900
B. ECS
C. Meeting AS
D. Meeting Server

Answer: A

Question: 15

Which protocols are supported by U2980: () (multiple choices in this question)

A. SIP
B. H.323
C. PRA

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D. H.248

Answer: ACD

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