



Genesys

GE0-807 Exam

**Genesys Certified Professional 8 - System Consultant,
Outbound Voice Exam**

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Version: 7.0

Question: 1

A "Cradle to grave" ("beginning to end") call control is a functionality of which of the following? (Choose 2 answers).

- A. Registrar
- B. Stateless Proxy
- C. Stateful Proxy
- D. B2BUA
- E. Redirect Server

Answer: A, D

Question: 2

Which of the following is responsible for sending "302 Moved Temporarily"?

- A. Registrar
- B. Stateless Proxy
- C. Stateful Proxy
- D. B2BUA
- E. Redirect Server

Answer: A

Reference:

<https://tools.ietf.org/html/rfc3261#page-184>

Question: 3

What does 1PCC mean?

- A. All call handling actions (answer, hold, initiate transfer, etc.) are performed on the SIP endpoint
- B. All call handling actions (answer, hold, initiate transfer, etc.) are performed on the same PC (no Hardware endpoint can be used)
- C. A T-lib client such as Agent Desktop can control a call which is actually between other parties such as sip endpoints
- D. Both, SIP endpoint and T-lib client such as Agent Desktop has to be integrated in one application

Answer: A

Question: 4

Which statement is correct?

- A. Each SIP-capable endpoint can be used in 3PCC, but not IPCC
- B. SIP Server supports both 1PCC and 3PCC

Answer: B

Question: 5

Which statement is correct?

- A. When using SIP Server with Framework 8, Genesys recommends that you Install SIP Server and Media Server on the same server to improve performance.
- B. The configuration wizards for all of the Genesys products can be installed from the Framework 8 Installation Media.
- C. Customers who have a legacy PBX deployed and now want to deploy GenesysFramework 8 with Genesys SIP Server will need to dismantle their legacy infrastructure prior to deploying SIP.
- D. Genesys Administrator is used to provision applications in Framework 8.

Answer: B

Question: 6

What method can be used to send DTMF tones?

- A. UPDATE
- B. C INFO
- C. C MESSAGE
- D. C NOTIFY
- E. C OPTIONS

Answer: E

Reference:

<http://www.cisco.com/c/en/us/td/docs/ios-xml/ios/voice/sip/configuration/12-4t/sip-12-4t-book/voi-sip-dtmf>

Question: 7

Which of the following is SIP Server deployment modes used with a Framework 8 solution? Choose 3 answers

- A. Stand Alone Mode
- B. Application Server Mode
- C. Multimedia Mode
- D. Customer Side Proxy Mode
- E. CTI Mode

Answer: A, B, D

Reference:

http://genesyslab.info/wiki/index.php/Special:Repository/81fr_dep-sip.pdf?id=2e30d00a-05d6-4c84-a539-eb7ddcbde5f4 (page 34)

Question: 8

Which of the following stays in the signaling path during the entire session? Choose 2 answers

- A. Registrar
- B. Stateless Proxy
- C. Stateful Proxy
- D. R B2BUA
- E. Redirect Server

Answer: C, E

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