



# SAP

## E\_C4HYCP\_12 Exam

**Certified Product Support Specialist - SAP Commerce Cloud**

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# Version: 4.1

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## Question: 1

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How can you avoid bottlenecks in the SAP Commerce platform?Note: There are 2 correct answers to this question.

- A. Switch off relations ordering to improve the performance of the import and the synchronization.
- B. Avoid using the lazy-loading mechanism when coding in the development phase.
- C. Schedule a regular cleanup of the props table.
- D. Check the average number of items per second imported by ImpEx to validate that the cache size is sufficient.

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**Answer: A D**

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Switching off relations ordering can improve the performance of the import and the synchronization by [reducing the number of queries to the database. Checking the average number of items per second imported by ImpEx can help validate that the cache size is sufficient and avoid cache misses that can slow down the import process. Reference: 12](#)

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## Question: 2

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You enable the automatic reset in the Backoffice Framework configuration.When is the reset triggered?Note: There are 2 correct answers to this question.

- A. After the next compilation

- B. After you logout
- C. On the next server startup
- D. After you login again

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**Answer: B D**

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The automatic reset in the Backoffice Framework configuration resets the user settings to their default values after the user logs out and logs in again. [The reset is not triggered by compilation or server startup](#)

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**Question: 3**

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Where can you find SAP knowledge base articles (KBAs) to search for known issues? Note: There are 2 correct answers to this question.

- A. SAP Community
- B. SAP Support Portal
- C. SAP Help Portal
- D. SAP ONE Support Launchpad

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**Answer: B D**

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SAP knowledge base articles (KBAs) are available on the SAP Support Portal and the SAP ONE Support Launchpad. They provide information on known issues, troubleshooting guides, best practices, and tips for SAP products. [The SAP Community and the SAP Help Portal do not contain KBAs.](#)

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**Question: 4**

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What is a Restriction?

- A. The WHERE clause of a FlexibleSearch statement
- B. A limitation of the types and attributes a user can see or edit in the Backoffice Administration Cockpit
- C. A way to assign access rights to users and user groups
- D. A fragment of the WHERE clause of a FlexibleSearch statement

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**Answer: D**

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A Restriction is a fragment of the WHERE clause of a FlexibleSearch statement that can be applied to a type or an attribute. [It can be used to limit the visibility or access of certain items based on user groups or conditions](#)

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