

# ServiceNow

## CIS-SIR Exam

**Certified Implementation Specialist - Security Incident  
Response Exam**



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# Version: 4.0

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**Question: 1**

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What makes a playbook appear for a Security Incident if using Flow Designer?

- A. Actions defined to create tasks
- B. Trigger set to conditions that match the security incident
- C. Runbook property set to true
- D. Service Criticality set to High

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**Answer: B**

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**Question: 2**

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What is the purpose of Calculator Groups as opposed to Calculators?

- A. To provide metadata about the calculators
- B. To allow the agent to select which calculator they want to execute
- C. To set the condition for all calculators to run
- D. To ensure one at maximum will run per group

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**Answer: C**

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Reference: <https://docs.servicenow.com/bundle/paris-security-management/page/product/security-incident-response/reference/setup-assistant-reference>

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**Question: 3**

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The following term is used to describe any observable occurrence: .

- A. Incident
- B. Log
- C. Ticket
- D. Alert
- E. Event

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**Answer: E**

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**Question: 4**

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The severity field of the security incident is influenced by what?

- A. The cost of the response to the security breach
- B. The impact, urgency and priority of the incident
- C. The time taken to resolve the security incident
- D. The business value of the affected asset

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**Answer: D**

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**Question: 5**

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The Risk Score is calculated by combining all the weights using .

- A. an arithmetic mean
- B. addition
- C. the Risk Score script include
- D. a geometric mean

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**Answer: A**

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Reference: <https://docs.servicenow.com/bundle/paris-security-management/page/product/security-incident-response/reference/setup-assistant-reference>

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