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CHA Exam

CHA Certified Hotel Administrator Exam

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Question: 1

The term informal dress is the same as:

- A. Your Option
- B. Casuals Only
- C. Business Attire
- D. Black Tie Optional

Answer: A

Question: 2

A public area in a hotel that serves as an entrance or waiting area is called a:

- A. reception area
- B. entrance hall
- C. lobby
- D. hall

Answer: B

Question: 3

Luggage that is tagged for special handling is:

- A. Marked VIP
- B. VIP Tag
- C. Tracked VIP
- D. Hot Tag VIP

Answer: A

Question: 4

A retractable bed that is built into the wall is called:

- A. James bed
- B. Johnson bed
- C. Steven bed
- D. Murphy Bed

Answer: D

Question: 5

A hotel that is located in the downtown area of a large city and is usually close to shopping places and other points of interest is known as:

- A. Metropolitan hotel
- B. Cosmopolitan hotel
- C. Urbane hotel

Answer: C

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