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## CHA Exam

### CHA Certified Hotel Administrator Exam

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**Question: 1**

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The term informal dress is the same as:

- A. Your Option
- B. Casuals Only
- C. Business Attire
- D. Black Tie Optional

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**Answer: A**

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**Question: 2**

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A public area in a hotel that serves as an entrance or waiting area is called a:

- A. reception area
- B. entrance hall
- C. lobby
- D. hall

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**Answer: B**

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**Question: 3**

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Luggage that is tagged for special handling is:

- A. Marked VIP
- B. VIP Tag
- C. Tracked VIP
- D. Hot Tag VIP

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**Answer: A**

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**Question: 4**

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A retractable bed that is built into the wall is called:

- A. James bed
- B. Johnson bed
- C. Steven bed
- D. Murphy Bed

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**Answer: D**

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**Question: 5**

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A hotel that is located in the downtown area of a large city and is usually close to shopping places and other points of interest is known as:

- A. Metropolitan hotel
- B. Cosmopolitan hotel
- C. Urbane hotel

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**Answer: C**

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