

CompTIA

CD0-001 Exam

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Question:	1

A content management solution has been designed for a company. In order to complete the implementation it will be necessary to remove user access to the content management database for several hours a day for several weeks. How should this requirement be addressed?

- A. Solicit the vendors' input for the best times to conduct implementation tasks.
- B. Solicit the solution owner's input for the best times to conduct implementation tasks.
- C. Redesign the solution so that all of the implementation can be handles in one 24-hour period.
- D. Indicate to the solution owner that the best time for implementation tasks is 10 pm 12 am daily.

	Answ	er: B
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An Implementation Plan for a new imaging application should contain which activities?

- A. Forms design, create the document retention strategy document and layout the workflow rules and roles.
- B. integrate the production imaging system into the exsiting netwoke, connect it with the legacy systems, upgrade all of the desktop computers.
- C. Verify that images are delivered to the desktop, that the records are written in the database, and check that the images are stored on optical disks.
- D. difine production producers, creat user and techcical documention, administration and plan the roll-out in the organization.

Answer: D

Question: 3

Who is most likely to determine the origin of the bottlenecks if the productivity of a new workflow system is less than expected?

- A. End-user
- B. Help Desk
- C. IT Department
- D. System Integrator

Question: 4

A company, Certkiller Inc, is using 90% of its network capacity. They plan to scan 5,000 images per day to a network file server. In order to meet the increased demands on the system, which of the following should be increased?

A. The network bandwidth. B. The number of scanners. C. The number of network servers.	
D. The number of users on the network.	
- -	Answer: A
Question: 5	
A customer is implementing a workflow system with electronic dossies workflow it has been discovered that there are many exceptions to the print in handling the exceptions? A. Validate exceptions through a third party. B. Get a commitment on the number of exceptions. C. Redesign the workflow system to handle every exception. D. Recommend to the client that business processed be redesigned.	
	0
	Answer: D
Question: 6	
All of the following are inputs to project schedule development EXCEPT: to project schedule development EXCEPT:	All of the following are inputs
A. change requests B. lead- and lag-times.	
C. resource requirements. D. resource availability.	
	Answer: A
Question: 7	
The Human Resources department receives applications: 10% by fax, mail. All applications are two-sided forms. Applications received by ma Document Management System (DMS). If 300 applications are received department per week, how many images will be scanned per week?	ail must be scanned into the
A. 300	
B. 360 C. 400	
D. 600	
-	Answer: B

Question: 8			
A legal customer wants to pla procedure commonly called?	ce identifying marks on each document	as it is scanned. What is the	
A. Barcoding B. Imprinting C. Prefetching			
D. Thresholding			
		Answer: B	
Question: 9			
A company is required to create a training class for a proposed Electronic Document Management System (EDMS). All of the following factors would be considered for end-user training EXCEPT:			
A. the assessed skill level of inc B. the document management C. the architecture of the netw D. the current manual processed	needs of the organization. ork.		
		Answer: C	
Question: 10			
standard documents to be s	Document Management System (DMS) for canned. The client wants to enable sees. Which of the following is the MOST app	earch capabilities for certain	
A. Form recognition and entire B. Form recognition and index			

D. Zonal OCR and index search

C. Zonal OCR and entire document search

Answer: D

Question: 11

Hospital management is implementing a document management system. Research has indicated that nursing staff who will be using the system feel that they are understaffed and will not have time to enter the data. However, when questioned it was found that the nursed did not really know what the system was about. What key factor has been overlooked?

A. A proper public relations exercise was not carried out.

Question: 15

B. Access to a demonstration system has not been provided.C. Management has not explained that the system must be used.D. The end-uses have not been engaged in the entire process.	
	Answer: D
Question: 12	
During discovery phase interviews with key personnel, a previously unk is identified. What should the next step be?	nown critical document type
 A. Ignore the document type in order to avoid scope creep B. Include the document type in the project scope C. Document the discovery and complete a change order request form D. Discuss alternatives to including the document type 	
	Answer: B
Question: 13	
A company has a single call center. It will introduce new products that vicalls. The company wants to handle an increasing number of calls videcreasing customer service levels. Which aspect of workflow technology	vithout adding personnel or
A. Pre-retrieval of customer folders B. Sorting of documents in a work queue C. Load balancing D. Work monitoring	
Co.	Answer: A
Question: 14	
Companies have always taken precautions with the physical security o following security precautions is the most important when transmittin the Internet?	
A. Digitally sign and watermark all documents before publication.B. Limit access to the documents using encryption and authentication.C. Limit access to the documents by implementing a firewall and HTTPS.D. Require users to enter password and date of birth in order to access d	ocuments.
·	Answer: B

A proposed scanner uses TIFF Group 4 compression. What will be the average size of a black and white A4 sized (8.5 inches x 11 inches or 216 mm x 279 mm) document at 600 dpi (24 dots per mm)?

- A. 50 K bytes
- B. 180 K bytes
- C. 210 K bytes
- D. 380 K bytes

Answer: C

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