IBM

C9560-505 Exam

IBM SmartCloud Control Desk V7.5.1 IT Asset Management Implementation

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Version: 9.0

Question: 1

The discovery tool has discovered a software product and no matching entry currently exists in the IBM SmartCloud Control Desk (SCCD) Software Catalog.
 What must be done so that IBM Tivoli Integration Composer (ITIC) can import this new software product?

A. SCCD automatically creates a third-party catalog entry in the software catalog.
B. A license must be created in the License application for this new software product.
C. A new third-party catalog entry must be manually created in the SCCD Software Catalog.
D. The deployed computer on which the software was discovered must be linked to an authorized asset.

Answer: C

Question: 2

When can the qualification status be changed to INACTIVE?

A. After the labor has been approved.
B. When a certification exists for the qualification.
C. When the labor validation date is not in ACTIVE status.
D. When the reference to the TOOLQUAl table is removed.

Answer: A

Question: 3

How are licenses transferred in IBM SmartCloud Control Desk?

A. between sites
B. between locations
C. between organizations
D. between General Ledger accounts

Answer: C

Explanation:
Reference:
http://pic.dhe.ibm.com/infocenter/tivihelp/v50r1/index.jsp

Question: 4

How is license usage tracked by computer?

A. use the Related Computers tab of the license
B. use the Computer Assets tab of the Allocation section in the license
C. use the Related Licenses tab of the deployed computer asset record
D. use the Related Licenses tab of the authorized computer asset record

Answer: B

Question: 5

Incident Activities should be performed during which internal status?

A. APPR
B. INPRG
C. WAPPR
D. QUEUED

Answer: B

Question: 6

What is the purpose of the Task filter?

A. to filter the list of Assets for reconciliation
B. to filter the list of Deployed Assets for reconciliation
C. to filler the discrepancy list for which an Incident should be raised
D. to filter the discrepancy list for which a Service Request should be raised

Answer: B

Question: 7

Inventory items can be directly issued to which three charge entities?

A. Asset
B. Change
C. Incident
D. Location
E. Work Order
F. Service Request

Answer: A, C, D

Question: 8

What is required before a license can be put into the ACTIVE status?

A. The license must be related to a General Ledger account.
B. The license must be related to an item in the Item Master.
C. The license must have at least one row in the Associated Products section.
D. The license must be allocated to one or more item(s) in the Allocation section.

Answer: C

Explanation:
Reference:
http://pic.dhe.ibm.com/infocenter/tivihelp/v50r1/index.jsp?topic=%2Fcom.ibm.tusc.doc%2Fadminis tering_tamit%2Fc_administer_licenses

Question: 9

What does Linked Asset in the Deployed Asset application refer to?

A. A promoted asset linked to a deployed asset via promotion.
B. Another deployed asset which links to Deployed Asset by reconciliation.
C. An authorized asset linked to a deployed asset via the Integration Adapter.
D. An authorized asset linked to deployed asset via the Deployed Data adapter.

Answer: A

Question: 10

Which task is enabled by IBM SmartCloud Control Desk?

A. IT asset disposal data cannot be exported.
B. End of Life details can be specified for all assets.
C. Asset disposal data for multiple IT assets cannot be specified.
D. IT asset disposal data from an external source can be imported.

Answer: D

Explanation:
Reference:
http://pic.dhe.ibm.com/infocenter/tivihelp/v50r1/index.jsp?topic=%2Fcom.ibm.sccd.doc%2Fimport _asset%2Fc_import_it_asset_disposal_data (first para)

Question: 11

What is a bundled set of Changes called?

A. a Release
B. a Work Order
C. a Major Change
D. a Configuration Request

Answer: A

Question: 12

Given that multiple parent/child relationships exist in an asset hierarchy, how many parents can a child asset have?

A. 1
B. 2
C. 3
D. 4

Answer: A

Question: 13

Which type of record can be added to the Item Assembly Structure of a non-rotating item?

A. Tool
B. Meter
C. Rotating Item
D. Configuration Item

Answer: D

Question: 14

To distinguish IT assets from other types of assets, administrators define a top-level IT asset class in which application?

A. Sets
B. Assets
C. Organizations
D. Classifications

Answer: D

Explanation:
Reference:
http://pic.dhe.ibm.com/infocenter/tivihelp/v58r1/index.jsp?topic=%2Fcom.ibm.sccd.inswl.doc%2Fs

ccd_install%2Ft_specify_toplevel_class_IT_assets_software

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