IBM

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IBM Certified Specialist - IBM Case Manager V5.0

Which of the following is NOT a difference between a development and production Case Manager environment?

A. Solutions may be modified in the development environment and should not be modified in the production environment
B. Production Case Manager environments can take advantage of P8 distributed deployment and domain partitioning configuration options while development cannot
C. In a development environment there must be a design object store anda target object store, in a production environment only one or more target object stores is required
D. In a development environment, Case Manager Builder is used to deploy solutions. In a production environment, Case Manager Administration Client is usedto deploy solutions

Answer: C

Which of the following is the proper way to deploy a solution to production?

A. Case Manager Administration Client (CMAC) task to Export UI Pages, CMAC task to copy solution package to production, CMACtask to deploy solution in production
B. Mashup Center Space Manager to UI Export Pages, Workplace XT to copy solution package to production, FileNet Deployment Manager to deploy solution in production
C. Case Manager Administration Client (CMAC) task toExport UI Pages, FileNet Deployment Manager to copy solution package to production, CMAC task to deploy solution in production
D. Case Manager Administration Client (CMAC) task to copy solution package to production, CMAC task to deploy solution in production, Mashup Center Space Manager to Export UI Pages

Answer: C

By default, the Case ID is solutionprefix_casetypename_12digitnumber. How can you customize the case ID to a more user friendly value to display in the Case Manager Client?

A. In Case Builder, add a Case Property named AlternateCaseIDPrefix with a default value
B. In Case Builder, provide an alternate name for the Display Case ID Prefix in the

Manage Solutions \ Solution \ Task Type page
C. In FileNet Enterprise Manager,setting the Case Identifier Prefix property on the
Target Object Store / Other Classes / Folder / Deployed Case Type / Case Name object
D. In FileNet Enterprise Manager, setting the Case Identifier Prefix property on the
Target Object store / Root Folder/ IBM Case Manager / Solution Deployments /
Solution Name / Case Types / Case Name object

Answer: D

QUESTION: 105
What is the recommended tool to move non-Case Manager assets such as custom
eForms into a production environment?

A. Workplace XT
B. FileNet Enterprise Manager
C. FileNet Deployment Manager
D. Case Manager Administration Client

Answer: C

QUESTION: 106
How do you configure who is allowed to create a case in a production environment?

A. In the Mashup Center Space Manager, usingthe Share function to include the user
in the Edit List
B. In Case Builder, including the user in the Manage Solutions \ Solution \ Case Type \
Case Creators dialog
C. In FileNet Enterprise Manager, setting the Case Folder case type security to include
Create Instance permission for the user
D. In Case Manager Administration Client, configure and run the Configure
Production Environment task with settings to allow create case for the user

Answer: C

QUESTION: 107
How would you hide the create and manage spaces and catalog entries from the user
interface on a Mashup Server in a production environment?

A. In the Mashup Center Space Manager, select Hide Create and Manage spaces from

the Actions function

B. In Case Manager Administration Client, configure and run the Export Pages task with Read Only option selected

C. In Case Manager Administration Client, configure and run the Deploy Case Manager Client task with Modify Pages setting unchecked

D. In the WebSphere administration console, from the Resource environment providers > Mashup ConfigServices > Custom properties set com.ibm.mashups.lockeddown to True

Answer: D

QUESTION: 108

To use IBM FileNet Case Monitor with a IBM Case Management application, what IBM on- add products do you need toinstall?

A. FileNet Case Analyzer

B. Cognos Real-time Monitoring

C. FileNet System Manager and FileNet Case Analyzer

D. FileNet Case Analyzer and Cognos Real-time Monitoring

Answer: D

QUESTION: 109

With the integration of IBM Case Monitor andIBM Cognos Real-time Monitoring, what are two of the events you can monitor? (Choose two)

A. The average number of closed cases

B. The average age of active cases and tasks

C. The number of incoming cases for a time period

D. The average time that tasks spend in each state

E. The number of completed workflows on Process Engine

Answer: B, D

QUESTION: 110

When you deploy a solution in the Case Manager Builder and it fails, what are two locations where you look for log entries and log files to review to help you investigate the failure? (Choose two)

A. Review the Case_Builder.txt located in the Case Manager root installation directory
B. Review the Case_Builder.log located in the Case Manager root installation directory
C. From the ManageSolutions page, click Logs below the solution to review the log entries
D. Review the Case_Manager_Builder.log located in the Case Manager root installation directory
E. Review log files located in <WAS_install_root>/profiles/<profile_name>/logs/<server_name> directory of WebSphere Application Server

Answer: C, E

QUESTION: 111
Select two log files that should be collected when you experience a problem with the Case Manager Administration Client? (Choose two)

A. Collect <user's home dir>/acm_configmgr_workspace/.metadata/.log
B. Collect <user's home dir>/acm_configmgr_workspace/.metadata/acm.log
C. Collect <user's home dir>/acm_configmgr_workspace/.metadata/cmac.txt
D. Collect <user's home dir>/acm_configmgr_workspace/.metadata/cmac.log
E. Collect SystemOut.log file and the install_path/CaseManagement/configure/tmp directory, where install_path is the location where the Case Manager software is installed

Answer: A, E

QUESTION: 112
You are getting a "FNRPA0024E IBM Case Manager Builder cannot connect to the Process Engine" error message when logging into the Case Manager Builder page. What Process Engine log files can you check to see if Process Engine is up and running?

A. Check the pe.log file located in the the Process Engine virtual server directory (Process_Engine_installation_directory/data/pesvr. Process_Engine_virtual_server_name)
B. Check the pesvr.log file, which is located in the Process Engine virtual server directory(Process_Engine_installation_directory/data/pesvr.Process_Engine_virtual_server_name)
C. Check the pe.log file, which is located in the logs directory under the Process Engine virtual server directory (Process_Engine_installation_directory/data/pesvr.Process_Engine_virtual_server_na

me/l ogs)
D. Check thepesvr_system.log file, which is located in the logs directory under the
Process Engine virtual server directory (
Process_Engine_installation_directory/data/pesvr.
Process_Engine_virtual_server_name/logs)

Answer: D

You might encounter problems in which a task fails to communicate with a
WebSphere Process Server business process. What are two logging collections that
you will need to enable to help diagnose and solve the problem? (Choose two)

A. Set filenet.ws.listener.tracing and filenet.ws.request.tracing in the
P8BPMWSBroker.properties file located in the Workplace XT installation folder:
install_location/FileNet/WebClient/WorkplaceXT/WEB-INF to true
B. Set filenet.ws.listener.tracing and filenet.ws.request.tracing in the
P8BPMWSBroker.properties file located in the Workplace XT installation folder:
install_location/FileNet/WebClient/WorkplaceXT/WEB-INF to zero
C. Set filenet.ws.listener.tracing and filenet.ws.request.tracing in the
P8BPMWSBroker.properties file located in the Workplace XT installation folder:
install_location/FileNet/WebClient/WorkplaceXT/WEB-INF to false
D. Set filenet.ws.listener.tracing and filenet.ws.request.tracing in the
WebSphereLauncher.properties file located in the Workplace XT installation folder:
install_location/FileNet/WebClient/WorkplaceXT/WEB-INF to zero
E. Set filenet.ws.listener.tracefile and filenet.ws.request.tracefile to a valid path and
file name in the P8BPMWSBroker.properties file located in the Workplace XT
installation folder: install_location/FileNet/WebClient/WorkplaceXT/WEB-INFW
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Answer: A, E

QUESTION: 114
A Case Manager Builder profile consists of individual configuration tasks. Which of
the individual configuration tasks need to be done when you use the Case Manager
Administration Client to configure and deploy the Case Manager Builder the first
time?

A. Configure LDAP, Deploy Case Manager API, and Deploy Case Manager Builder
Application
B. Configure Login Modules, Configure LDAP, Deploy Case Manager API, and
Deploy Case Manager Builder Application

C. Configure Login Modules, Configure LDAP, Import LTPA Key, Deploy Case Manager API, and Deploy Case Manager Builder Application
D. Configure Development Environment, Configure Login Modules, Configure LDAP, Import LTPA Key, Deploy Case Manager API, and Deploy Case Manager Builder Application

Answer: D

QUESTION: 115
Which Online Analytical Processing (OLAP) technology is supported by IBM FileNet Case Analyzer?

A. Cognos TM1
B. Cognos Power Play
C. IBM InfoSphere Information Server
D. Microsoft SQL Server Analysis Services

Answer: D

QUESTION: 116
What tool is used to export Mashup pages from the Mashup server to the content engine in preparation for solution deployment to a production environment?

A. Case Builder
B. FileNet Deployment Manager
C. Mashup Center Space Manager
D. CaseManager Administration Client

Answer: D