



IBM

A2180-188

*Assessment- IBM WebSphere Lombardi Edition V7.2, BPM
Program Management*

- A. process activity steps
- B. process variable types
- C. process participant requirements
- D. process activity inputs and outputs

Answer: D

QUESTION: 30

Key Performance Indicators (KPIs) are used by the process owner and stakeholders to:

- A. measure the operations within a process.
- B. notify stakeholders when a threshold is violated.
- C. determine the source of business data in the process.
- D. reward participants for superior performance in the process.

Answer: A

QUESTION: 31

A BPM program manager uses an agile playback methodology. Which one of the following is a bad practice for playback?

- A. Having the Process Owner lead the playback.
- B. Having SMEs perform activities in the process portal.
- C. Scheduling playbacks every four to six weeks.
- D. Demonstrating the flow with powerpoint and screenshots.

Answer: D

QUESTION: 32

A development team is preparing Playback 2. The Playback includes system integrations. When preparing for a playback, what should the program manager do? Advise the development team to:

- A. use power point slides with screenshots.
- B. create a script and practice the playback.
- C. postpone the playback if a technical problem is found.

D. warn stakeholders with possible technical problems in advance.

Answer: B

QUESTION: 33

The BPM validation process is the first time BPM project for the development team. At the project launch meeting, the functional requirements for the project are requested by the developers and administrator. The program manager reminds the team that functional requirements are typically documented during a specific phase in the BPM life cycle. When are the functional requirements for the process documented?

- A. Process discovery
- B. Process simulation
- C. Process optimization
- D. Process identification

Answer: A

QUESTION: 34

The BPM program manager is scheduling Playback 1 for a process application for organizing events. Which of the following parties can be absent during Playback 1?

- A. Process Owner
- B. BPM Developer
- C. Event Organizer
- D. System Architect

Answer: D

QUESTION: 35

The BPM analyst, Process Owner and BPM program manager have created a list of user stories with point estimates. What do user story points measure?

- A. The value of the user story.
- B. The priority of the user story.
- C. The time in hours required to implement the user stories.

D. An approximate, relative measurement of the development effort.

Answer: D

QUESTION: 36

In the Playback 0 review session, the executive sponsor for BPM suggested adding a requirement to the business process not previously articulated. The executive sponsor would like to see the business requirement implemented by the next playback validation session. How should the program manager handle the previously unknown business requirement?

- A. Validate user story with process owner and schedule for a later iteration.
- B. Explain to the executive sponsor that the requirement will be implemented in the next iteration.
- C. Proceed with Playback 1 and include the new requirement in the set of requirements for the development phase.
- D. Find the best time in the development effort when resources are available to insert the business requirement implementation.

Answer: A

QUESTION: 37

After a successful Playback 0, stakeholders excitedly request that Playback 1 should be a fully functional application with look and feel branding and several features used in other core company applications. How should the program manager respond?

- A. Change the theme of Playback 1 to work exclusively on user interfaces.
- B. Inform the stakeholders that their request will not be part of this application.
- C. Capture the feedback in planning for Playback 3 with user interface enhancements.
- D. Postpone Playback 1 by four weeks to accommodate branding and user interface features.

Answer: C

QUESTION: 38

A program manager asks a developer to create a document describing the solution features that end user and system administrators needs to be aware of in order to deploy and use the process application. The developer tells the program manager that documentation is not a deliverable for any playback. The program manager responds by telling the developer that documentation required to enable later developers is a deliverable for which of the following playbacks?

- A. Playback 0
- B. Playback 1
- C. Playback 2
- D. Playback 3

Answer: D

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