



# Avaya

## 7304 Exam

### Avaya CallPilot(TM) Maintenance Exam

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**Question: 1**

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You are using Application Builder to create a new application for your customer. When an application Builder block is moved from the palette to the application window, which two parts does it acquire?

- A. Outputs and lined
- B. Arrow and Parameters
- C. Connection box and text box
- D. Border and one or more outputs

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**Answer: D**

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**Question: 2**

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A user is attempting to re-record a greeting using My CallPilot. Somehow the new greeting has become appended to the end of the first greeting recorded. What has happened?

- A. The user failed to save the greeting.
- B. The user failed to move the slider all the way to the left.
- C. The user pressed the # button at the end of the greeting.
- D. The user hung up the handset before pressing the stop button.

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**Answer: B**

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**Question: 3**

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Avaya CallPilot has a function called Auto Delete, which the administrator uses to rapidly delete large numbers of users.

With which file can this function be performed?

- A. A TIF-f file
- B. An Auto Delete file
- C. A tab-delimited text file
- D. A comma-delimited text file

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**Answer: D**

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**Question: 4**

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A system administrator is setting up system-Wide Message Archiving. Which statement about configuring Message Archiving is true?

- A. The administrator is responsible for storage space availability.
- B. When Message Archiving is enabled, users can still use their defined Message Forwarding Rule.
- C. When Message Archiving is enabled, the user's Message Forwarding Rules are deleted.
- D. Message Forwarding takes priority over Message Archiving.

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**Answer: AB**

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**Question: 5**

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Personal Distribution Lists (PDL) can be used by Avaya CallPilot users. In which place can authorized users access PDLs?

- A. My CallPilot
- B. Mailbox links
- C. Avaya CallPilot Manager
- D. Static Shared Distribution Lists

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**Answer: A**

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