



Avaya

7004 Exam

Avaya Communication Server 1000 for Avaya Aura® Maintenance Exam

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Question: 1

Click the Exhibit button.

Intercept Treatments Options						
	Condition *	Station	Attendant	Tie Trunk	Non Tie	Plan Route
1	Access denied	Overflow tone	Overflow tone	Overflow tone	Attendant	
2	Call to a lockout set	Busy tone	Busy tone	Busy tone	Busy tone	
3	Call to vacant number	Attendant	Overflow tone	Overflow tone	Attendant	
4	Calls to listed directory number	Not applicable	Overflow tone	Not applicable	Not applicable	
5	Invalid NARS/BARS call	Overflow tone	Overflow tone	Overflow tone	Attendant	
6	Maintenance busy numbers	Overflow tone	Overflow tone	Overflow tone	Attendant	
7	MFC call to vacant number	Overflow tone	Overflow tone	Overflow tone	Attendant	
8	MFC call to vacant office	Overflow tone	Overflow tone	Overflow tone	Attendant	
9	MFC congestion	Overflow tone	Overflow tone	Overflow tone	Attendant	
10	NARS/BARS blocked calls	Overflow tone	Overflow tone	Overflow tone	Attendant	
11	NARS/BARS invalid translation	Overflow tone	Overflow tone	Overflow tone	Attendant	
12	NARS/BARS restricted calls	Overflow tone	Overflow tone	Overflow tone	Attendant	
13	Redirection count limit exceeded	Attendant	Overflow tone	Attendant	Attendant	
14	Restricted call	Overflow tone	Not applicable	Overflow tone	Not applicable	

A customer has asked if the Communication Server 1000 RIs. 7 x system can route anyone that dial an unassigned number in the customer's DID range to the Attendant. In reviewing the current configuration as shown in the exhibit, what do you conclude? (Choose two)

- A. only internal station users are routing to the Attendant
- B. internal station users and non tie line users are routing to the Attendant
- C. all caller types are receiving an overflow tone
- D. NET_DATA Attendant and tie trunk users are receiving an overflow tone

Answer: B

Question: 2

A customer has deployed a Communication Server 1000 RIs. 7 x system at their site. Their sales department is expanding and you have been asked to add Ave new telephones with the same capabilities as the existing telephones in the department. Which programming command should you use to complete this task?

- A. Move to DN
- B. Move from TN
- C. Copy from DN
- D. Copy from TN

Answer: D

Question: 3

For a situation where you use the CDP feature at a switch equipped with the MARS software package, which statement are correct? (Choose two)

- A. Use steering codes for CDP calls that are the same as the assigned NARS Access Codes.
- B. Use steering codes for CDP calls that are distinct from those assigned NARS Access Codes.
- C. You can integrate CDP numbers with the NARS Uniform Dialing Plan (UDP).
- D. You cannot share Route Lists, Digit Manipulation tables and Time-of-Day schedule with NARS.

Answer: B, C

Question: 4

A customer has a Communication Server 1000 RIs. 7 x system at their site. You have been asked to add the Call Pickup feature to the ten IP telephones in the sales department. The customer wants to be sure active calls are not lost when the change are made. Which Phones Configuration feature can be enabled allowed you to ensure changes to the telephones are not transmitted to the call server until the telephone is not busy?

- A. Bulk change
- B. Courtesy change
- C. Group change
- D. Template change

Answer: B

Question: 5

Click the Exhibit button.

RLI 2
ENTR 0
ROUT 3
TOD 0 OFF 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON
CNV NO
EXP NO
FRL 1
DMI 2
FCI 2
ENTR 1
ROUTE 1
TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON
CNV NO
EXP NO
FRL 3
DMI 0
FCI 0
ENTR 2
ROUT 0
TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON
CNV NO
EXP YES
FRL 3
DMI 0
FCI 0
ENTR 3
ROUT 0
TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON
CNV NO
EXP YES
FRL 5
DMI 0
FCI 0

Given the customer Route List index shown in the exhibit, what is the first expensive route that a call placed on that RLI could take?

- A. Entry 0
- B. Entry 1
- C. Entry 2
- D. Entry 3

Answer: C

Question: 6

Click the Exhibit button.

TRAN	AC1	RLI 4	RLI 2	RLI 3	RLI 9
NPA	1912	ENTR 0 ROUT 2 TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON	ENTR 0 ROUT 5 TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON	ENTR 0 ROUTE 5 TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON	ENTR 0 ROUT 4 TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON
RLI	4	CNV NO EXP NO FRL 3 DMI 0 FCI 0 OHQ NO CBQ NO	CNV NO EXP NO FRL 3 DMI 0 FCI 0 OHQ NO CBQ NO	CNV NO EXP NO FRL 1 DMI 2 FCI 1 OHQ NO CBQ NO	CNV NO EXP NO FRL 1 DMI 0 FCI 0 OHQ NO CBQ NO
SDRR	NONE				
ITEI	NONE				
NPA	1914	ENTR 1 ROUT 0 TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON	ISRT 1 MFRL 0	ENTR 1 ROUTE 1 TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON	ENTR 1 ROUT 2 TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON
RLI	3	CNV NO EXP YES FRL 3 DMI 0 FCI 0 OHQ NO CBQ NO	ENTR 1 ROUT 1 TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON	CNV NO EXP NO FRL 3 DMI 0 FCI 0 OHQ NO CBQ NO	CNV NO EXP NO FRL 3 DMI 0 FCI 0 OHQ NO CBQ NO
SDRR	NONE				
ITEI	NONE				
NPA	1717		ENTR 2 ROUT 0 TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON	ENTR 2 ROUT 0 TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON	ENTR 2 ROUT 0 TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON
RLI	9		CNV NO EXP YES FRL 3 DMI 0 FCI 0 OHQ NO CBQ NO	CNV NO EXP YES FRL 3 DMI 0 FCI 0 OHQ NO CBQ NO	CNV NO EXP YES FRL 3 DMI 0 FCI 0 OHQ NO CBQ NO
DENY	39680				
DENY	39681				
DID	5344000				
NPA	1814		ENTR 2 ROUT 0 TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON	CNV NO EXP YES FRL 3 DMI 0 FCI 0 OHQ NO CBQ NO	CNV NO EXP YES FRL 3 DMI 0 FCI 0 OHQ NO CBQ NO
RLI	4		CNV NO EXP YES FRL 3 DMI 0 FCI 0 OHQ NO CBQ NO	CNV NO EXP YES FRL 3 DMI 0 FCI 0 OHQ NO CBQ NO	CNV NO EXP YES FRL 3 DMI 0 FCI 0 OHQ NO CBQ NO
SDRR	NONE				
ITEI	NONE				
NPA	1609		ENTR 2 ROUT 0 TOD 0 ON 1 ON 2 ON 3 ON 4 ON 5 ON 6 ON 7 ON	CNV NO EXP YES FRL 3 DMI 0 FCI 0 OHQ NO CBQ NO	CNV NO EXP YES FRL 3 DMI 0 FCI 0 OHQ NO CBQ NO
RLI	2		CNV NO EXP YES FRL 3 DMI 0 FCI 0 OHQ NO CBQ NO	CNV NO EXP YES FRL 3 DMI 0 FCI 0 OHQ NO CBQ NO	CNV NO EXP YES FRL 3 DMI 0 FCI 0 OHQ NO CBQ NO
DID	53330				
ITEI	NONE				

Given the customer's programmed database shown in the exhibit and AC 1 = 9, over which RLI will a call placed to 9-1-912-534-2222 complete?

- A. RLI 9
- B. RLI 4
- C. RLI 3
- D. RLI 2
- E. call will not complete as dialed

Answer: B

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