Cisco

650-251

LCSAUC Cisco Lifecycle Services Advanced IP Communications

QUESTION: 38
Which statement describes the business requirements development service component in the Cisco Unified Communications prepare phase?

A. It analyzes the customer business requirements and recommends an appropriate Cisco Unified Communications solution to meet business requirements.
B. It identifies and documents the appropriate end-user training needed for the customer.
C. It assess and documents the business requirements for end-user service delivery.
D. It identifies the customer business requirements to match a model Cisco Unified Communications solution.

QUESTION: 39
Which phase sequence represents the Cisco Lifecycle Services approach for Cisco Unified Communications?

A. Presale, Plan, Develop, Deploy, Operate, and Maintain
B. Prepare, Plan, Design, Implement, Operate, and Optimize
C. Initiate, Plan, Analysis, Design, Develop, and Operate
D. Analysis, Design, Deploy, Implement, Verify, Implement, and Operate

QUESTION: 40
After successful implementation and handoff of a project, which Cisco Lifecycle Services phase describes the post-project support activities?

A. Maintain
B. Implement
C. Plan
D. Operate

QUESTION: 41

Which of these statements most accurately describes the technology strategy development service component in the Cisco Unified Communications prepare phase?

A. It compares the Cisco Unified Communications solution systems functions and features to the customer operations.
B. It analyzes the customer business requirements and recommends an appropriate Cisco Unified Communications solution to meet business requirements.
C. It assesses and documents the business requirements for end-user service delivery.
D. It identifies the customer business requirements to match a model Cisco Unified Communications solution.

Answer: B

QUESTION: 42
Which two service components are part of the Cisco Unified Communications plan phase? Select two.

A. Account Planning
B. Site Readiness Assessment
C. Operations Readiness Assessment
D. Proof of concept
E. Proposal Development

Answer: B, C

QUESTION: 43
In the design phase, which service component includes developing and documenting the custom specifications for Cisco Unified Communications Contact Center?

A. Application Development
B. Staging Plan Development
C. Detailed Design Development
D. Implementation Plan Development

Answer: A

QUESTION: 44
Which service components in the plan phase includes developing and executing a project management program and managing information, resources, and change control?

A. Preparing Project Kickoff
B. Design Project Kickoff
C. Implementation Project Kickoff
D. Planning Project Kickoff

Answer: D

QUESTION: 45
Which two activities are included in the operations implementation service component in the Cisco Unified Communications implementation phase? Select two.

A. Develop an Implementation-Ready Operations Plan
B. Develop Operational Processes and Procedures
C. Execute the Staging Test Plan and Acceptance Test Subset
D. Install and Configure a Network Management System

Answer: B, D