

Avaya

3V00290A Exam

Avaya Contact Center Select (ACCS) Avaya Professional Design Specialist (APDS) Online Test

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Question: 1

You are proposing video conferencing for a customer with 15 large meeting rooms, 25 small meeting rooms, and 4000 employees dispersed over three continents: North America, Asia, and Europe. Thirty percent of the workforce will be video-enabled, and you are proposing XT5000s for the large meeting rooms and XT4200 for the small meeting rooms. Using the normal 1:10 ratio for simultaneous rooms and users, how many ports (including cascading) and Elite 5000 MCUs should be included in the design?

A. 440 352p ports or 4 Elite 5230 MCUs
B. 280 352p ports or 2 Elite 5230 MCUs
C. 152 352p ports or 3 Elite 5115 MCUs
D. 140 352p ports or 4 Elite 5110 MCUs
E. 136 352p ports or 3 Elite 5110 MCUs

Answer: C

Question: 2

Your customer, Jay, is reviewing your proposal for Scopia[®] video conferencing. He notices that within Scopia Management, there is a SIP Back-to-Back User Agent and an internal gatekeeper that could be external. When would you tell him he would use an external gatekeeper instead of an internal gatekeeper?

- A. In order to work with an external Microsoft SQL database
- B. When running Scopia Management (iView) on a Linux server
- C. To support configurations with multiple cascaded Elite MCUs
- D. To support Scopia Management (iView) redundancy

Answer: D

Explanation: Reference: http://www.dekom.com/uploads/tx_vidowawi/Videokonferenz-Radvision-SCOPIA-iVIEW-Installation-Guide-V7.7.pdf

Question: 3

Your customer is concerned about the ease of use for the infrequent video collaboration user. You explain that your solution includes Scopia' Control. What is Scopia Control?

- A. An iPad app for conference control.
- B. An Android mobile device app for conference control.
- C. An Android mobile device app for configuring the user's virtual room.
- D. An iPad app for configuring the user's virtual room.

Answer: A

Explanation:

Scopia Control is an Apple iPad application for control of Avaya video conferencing systems. The highly intuitive user interface virtually eliminates the learning curve for a video conferencing system. The integrated conference room calendar and enterprise directory makes it easy to join meetings and invite others. Room system control and meeting moderation are simple through the iPad Multi-Touch user interface.

Explanation:

Reference:

http://www.avaya.com/usa/product/avaya-scopia-xt-video-conferencing/

Question: 4

You are meeting with your Account Team and discussing a small SMB customer. You're hesitant to select the Scopia[®] SMB solution with the MCU embedded in the XT1200, because it has some differences from a configuration with an Elite MCU and Scopia Management (iView). Select three capabilities the SMB solution does not support that you would discuss with the Account Team. (Choose 3)

- A. Support for Scopia Mobile users
- B. Support for internal Scopia Desktop Client users
- C. Support recording and streaming of conferences
- D. Support for encryption of conferences over 4
- E. Support for external Scopia Desktop Client users
- F. Support multiple concurrent conferences

Answer: D, E, F

Explanation: Reference: http://docs.radvision.com/bundle/rv_solution_guide_8/soln_sg_deployment_smb_limits

Question: 5

For users who operate out of the office, Scopia[®] offers desktop client and mobile applications. Your friend Oliver, another SE, calls to ask you about a statement in the Scopia marketing materials that says that Scopia is the best meet-me client because it is more than an endpoint. Although there are many reasons, what two would you want to tell Oliver about? (Choose 2)

A. Error resiliency for both the desktop and mobile clients uses SVC (scalable video coding) and Netsense

- B. Users can download the presentation using the slider feature
- C. User features such as chat, FECC (far end camera control), and raise hand
- D. Best user experience with calendar integration and one tap to join
- E. Simple and secure firewall traversal using HTTPS (hypertext transfer protocol secure)

Answer: D, E

Question: 6

What is the built-in feature of Scopia[®] Management (iView) that allows the creation of multiple organizations with separate administrators?

A. Administrator redundancy

- B. Cost center segmentation
- C. Shared system
- D. Multi-tenant

Answer: D

Explanation:

Service provider, or multi-tenant, deployments enable one installation to manage multiple organizations. All the organizations can reside as tenants within a single service provider deployment. For example, Scopia Management can manage a separate set of users for each organization, separate local administrators, separate bandwidth policies etc. all within a single multi-tenant installation.

Explanation:

Reference:

http://downloads.avaya.com/css/P8/documents/100173473

Question: 7

Your IT contact, Jessie, calls you with some questions about the evident solution your team has proposed. She remembers you talking about the ability for a third-party application to control the evident solution. She wants to know what protocol or method must the third party application support in order to control evident. What protocol would you tell Jessie is required?

A. XMPP

- B. SNMP manager/agent
- C. JTAPI
- D. TCP/XML

Answer: D

Question: 8

Oliver, another SE, calls to ask you about licensing for Scopia Mobile and Desktop clients. In the Avaya Solution Designer, he sees both a desktop license and a mobile license. Since most of his remote users will be using both a desktop PC and a mobile device, he wants to know if they will need both licenses. You assure him that he will not need both of these licenses for every remote user. Select the correct statements about desktop and mobile licenses. (Choose one for each license type: desktop and mobile)

A. A Mobile license is required for every Mobile user with a virtual room.

B. A Mobile license is required for every Desktop PC, laptop PC, and Mobile user with the client installed.

C. A Mobile license is required for every concurrent user on a Mobile device.

D. A Desktop license is required for every Desktop PC or laptop PC user.

E. A Desktop license is required for every Desktop PC, laptop PC, and Mobile user with the client installed.

F. A Desktop license is required for every concurrent Desktop PC connection in the Desktop Server.

Answer: C, F

Question: 9

Your customer Andy calls with some questions on the centralized recording aspect of your Scopia[®] proposal. He likes the ability of the recording function because it records audio, video, and presentation or content. He saw in your proposal a cost for the number of concurrent recording sessions, but no hardware. Where would you tell Andy these recordings are being stored?

A. In the Scopia XT Desktop Server.

B. In the Scopia Management server.

C. In the Scopia Desktop Server.

D. In the Scopia Elite MCU.

Answer: C

Explanation: Reference: https://downloads.avaya.com/css/P8/documents/100173462

Question: 10

You have proposed Scopia[®] PathFinder to a customer. Your contact, Quinn, remembers you only discussed the PathFinder server. Quinn had called one of your reference accounts and the person mentioned a PathFinder client. Why did you not mention the PathFinder client to Quinn.

- A. It is not required for customers who also deploy Desktop Server.
- B. It is a Java-based runtime app that installs automatically if required.
- C. All remote H.323 endpoints can now work directly with PathFinder Server.
- D. The PathFinder client is now a software app that is free to install on all remote endpoints.

Answer: C

Explanation: Reference: http://docs.radvision.com/bundle/pf_deploy_guide_77/pf_xg_fnct_mainFeat

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